Amy Hendricks SAP Senior Project Manager

Business Process Improvement,

System Design & Integration in

Complex ERP Environments

ERP

SAP R/3, SAP ECC 5.0, 6.0 - FI, CO, SD, MM, WM JDE, Quickbooks, Peachtree, Vertex

Proficiencies

Excel, Word, PowerPoint, Visio, Project

Remedy, SharePoint, HP Service Manager, Lotus Notes

SAP ASAP

SAP ASAP roadmap; blue prints, functional & technical design documents using SAP ASAP methodologies

SLDC

SDLC which includes legacy system study 'as-is', GAP analysis 'to-be', design, development, configuration, customization, testing, documentation, and end user training

Other

Business & systems analysis, process improvement, technical documentation,

MS Office

Business Suites

in Business & Management, Univ. of VT (2009) FI Academy, SAP America, (2006)

Education

BS in Accounting, Pfeiffer

Avtech – Quickbooks & PMI Training (2014)

SAP Training - AC805 Cash Management (2012)

ERPTips - SD Training

Professional Certificate

University, Misenheimer, NC

skills

Excellent communication.

presentation, and coaching

Exceptional liaison skills aligning and bridging the business with technology



Ambidextrous leader by

taking lead positions and

supportive roles depend-

15-years background in foundational supply

chain processes, audit.

and accounting

activities

ing on project

data mining, project management, team building & facilitation.

Team Lead / Business Analyst Manufacturing, Ft. Mill, SC 2015

Project Lead / Business Analyst Manufacturing, Charlotte, NC 2014

Pharmaceutical (startup), Pinebrook, NJ 2013

Project Lead

Project Manager Consumer Product, Berkeley Heights, NJ 2012

Masterdata Manager Energy, Parsippany, NJ

2011

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Team Lead / Business Analyst Medical Device, Wayne, NJ

Burlington, VT

Team Lead / Business Analyst Consumer Product,

Project Manager Manufacturing, Morristown, NJ

2004

Scope

Technical and functional design and implementation of enhancements & break/fix based on SAP Global template.

Key aspects **Created business** requirement document increasing efficiencies for enhancements; Alternate vendor master (FI, MM); Integration of SAP components FI, CO, AM, WM, MM

Scope

Perform gap analysis, lead process redesign, and assist with testing to ensure deployment success for Global Template; Asset module streamline & migration; Review, edit, and prepare test scripts & training documents; Level 3 production support for ongoing business.

Key aspects: Configure new legal entities Configuration of banking & credit limit; Configure AM and migrate assets from legacy systems

Scope

Technical and functional design, implementation. and rollout of SAP FI **ECC 6.0**

Key aspects Master data maintenance Lead URS discussions with business to obtain business requirements; Support year-end audit requests

Scope Implementation of SAP for retail stores (high volume WM).

Key aspects Gap analysis, gather requirement, test, & provide training; Document & automate reconciliation between all credit card touch points reducing reconciliation time down to one day EBS implementation and reconciliation: Implement

customer statement based

on BRD

Scope Masterdata maintenance

process.

Key aspects Implement process flow efficiencies of all Masterdata maintenance across financial systems: Essbase manager

Scope Implementation and integration of acquired entities into global template; Implementation of non-valued plant.

Key aspects Fit-gap analysis for the replacement of existing ERP system with SAP; Documentation & training for non-valued plant with capital stock

Scope SAP re-implementation to

ECC 5.0 w/AFS; Implementation of regional headquarters

Key aspects Configuration of FICO based on blue prints; Conversion and validation of migration of FI objects (AR, AP, GL) Fit-gap analysis for regional HO and necessary configuration

Scope

Reduce month end close

process

five days.

Key aspects Standardize & process improve EOM process reducing close cycle by

SAP Accounting Manager Telecomms, Basking Ridge, NJ

SAP Accounting Analyst Telecomms, Basking Ridge, NJ

Financial Analyst Chemical, Boonton, NJ

Staff Accountant Pharmaceutical, Teterboro, NJ

> Staff Accountant CPA Firm, Fairlawn, NJ

SAP-Related Projects









