

# Amy Hendricks

## SAP Senior Project Manager

### Education

BS in Accounting, Pfeiffer University, Misenheimer, NC (1994)

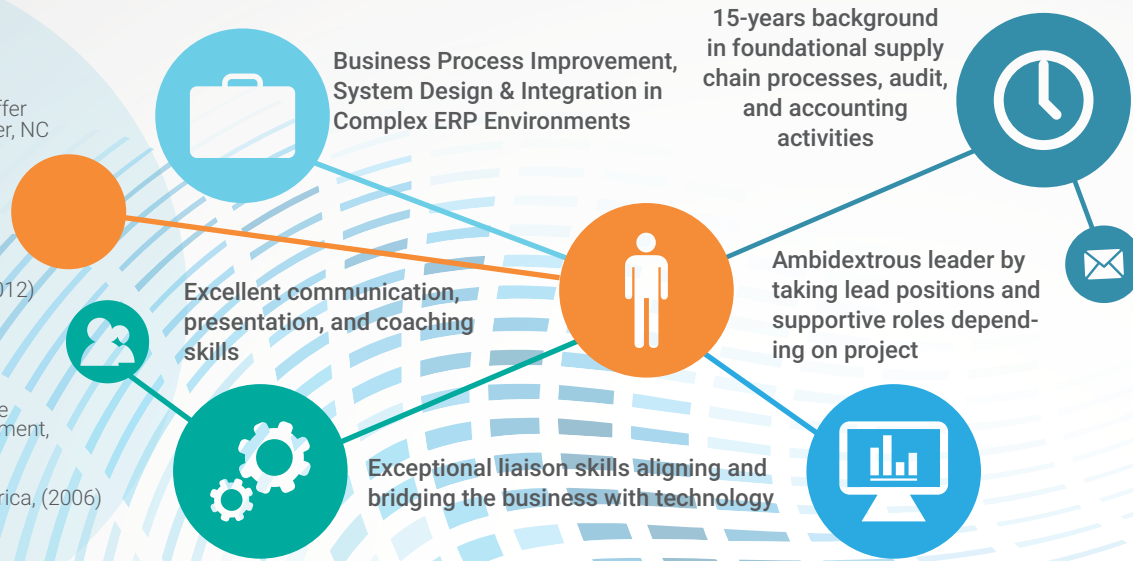
Avtech – Quickbooks & PMI Training (2014)

SAP Training – AC805 Cash Management (2012)

ERPTips – SD Training (2010)

Professional Certificate in Business & Management, Univ. of VT (2009)

FI Academy, SAP America, (2006)



### Proficiencies

- ERP** SAP R/3, SAP ECC 5.0, 6.0 - FI, CO, SD, MM, WM  
JDE, Quickbooks, Peachtree, Vertex
- MS Office** Excel, Word, PowerPoint, Visio, Project
- Business Suites** Remedy, SharePoint, HP Service Manager, Lotus Notes
- SAP ASAP** SAP ASAP roadmap; blue prints, functional & technical design documents using SAP ASAP methodologies
- SLDC** SDLC which includes legacy system study 'as-is', GAP analysis 'to-be', design, development, configuration, customization, testing, documentation, and end user training
- Other** Business & systems analysis, process improvement, technical documentation, data mining, project management, team building & facilitation.

